



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
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SECY/CHN 01508NKS

Complaint No. CG. No. -225/2025

NEHA KASHYAP-IV  
Vs  
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

## ORDER SHEET

Date : 04.11.2025

Present:

1. Complainant present in person
2. Mr. R.S. Bisht & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

The complainant's grievance was non-release of new electricity connection by OP and rejecting the application of the complainant on the ground of pending energy dues.

Both the parties were directed to scrutiny the accounts and as per mutual settlement between both the parties the pending dues which are required to be paid by the complainant comes to the tune of Rs. 6400/- excluding LPSC amount also. The complainant agreed to the same and stated that she is ready to pay the pending bill subject to release of new electricity connection in her name.

In view of the above, OP is directed to issue revised amount bill to the complainant excluding LPSC amount also and after payment of the said dues, the application of the complainant for new connection be processed accordingly subject to completion of other commercial formalities as per DERC Regulations 2017.

The case is disposed off with above directions. No separate order required. File be consigned to Record Room.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN